MOLSON COORS BREWING COMPANY (UK) LIMITED
Rábahídvég
Pf.: 1., H-9777
Hungary
Hungary

For the attention of Ms Theresa Holden

We're here to help

Call us: 01213897166

Opening hours are Monday to Thursday 9:00am to 5:00pm
Friday 9:00am to 4:30pm

Email: molsoncoors@npower.com

Web: npowerbusinesssolutions.com

Write to us:
npower Business Solutions, 2 Princes Way, Solihull, B91 3ES

Gas emergency:
Call **National Gas Emergency Service**
0800 111 999

Your gas invoice

Invoice period: 1 Aug 2026 to 31 Aug 2026

Invoice date: 15 Sep 2026

Invoice number: IN16414209

Account number: [redacted]

Account name: MOLSON COORS BREWING COMPANY (UK) LIMITED

Supply address:
137 Horninglow Street
Burton-on-trent
Staffordshire
DE14 1JZ

Your previous account balance:
£399.00

Your new invoice charge:
£69.54
which is due for payment on 13/01/27

If you pay by Direct Debit the full amount of this invoice will be taken on or immediately after the above date

Please note failure to pay by the due date may result in default interest and charges being incurred, your credit rating being adversely affected and may also place your supply at risk.

Charges summary	Quantity kWh	Charge
Gas consumption	0.0	£0.00
Other gas-related charges		£66.23
Total charges excluding VAT		£66.23
VAT		£3.31
Charges for period		**£69.54**

VAT analysis

		Net	VAT
Reduced VAT	5.00%	£66.23	£3.31
Total VAT			£3.31

Our data commitment to you - we are committed to processing your personal data fairly and in accordance with the requirements of data protection law, so if you would like to update your personal details or contact preferences then please visit **npowerbusinesssolutions.com/my-account** and select 'Marketing and Data Preferences'.
Registered office: Npower Commercial Gas Ltd. Trinity House, 2 Burton St, Nottingham, NG1 4BX
Registered in England and Wales number 3768856
nppm 15446 **VAT registration number: GB 559 0978 89**

Information and services for business customers

Any questions?

- Contact Customer Services – see the front of this invoice for details
- Send us an email to **yourbusiness@npower.com**

Please quote your customer account number when you contact us. There's also lots of useful information on our website at **npowerbusinesssolutions.com**.

For further information and codes of practice

Go to our website at **npowerbusinesssolutions.com** or contact Customer Services for:

- Guidance on using energy efficiently
- Information on our visiting your premises
- Details of Guaranteed and Overall Standards of Service operated by your gas transporter (GSOS)

Your gas transporter also has a code of practice on visiting your premises – you can get a copy direct from them.

Moving premises?

Please let us know as soon as possible if you are intending to move premises. Don't forget, npower can supply you wherever you move in the country, so why not take us with you? Please refer to your contract for the terms and conditions which apply when you stop trading at premises before the end of your contract.

Estimated invoices

You can read your meter and call Customer Services or email **yourbusiness@npower.com**.

Access to your meter

We're required by law to read and inspect your meter regularly, so please call Customer Services if you have any special access instructions that we need to know.

Paying your invoices

Unless otherwise agreed, payment for energy you've used is due on receipt of this invoice. Please let us know if you have a query or you're finding it hard to pay your energy invoices. Failure to pay without notifying us may result in interest and other statutory charges being added to your account and other action to enforce the terms and conditions of your contract.

Calculating your invoice

Please note that this is intended to be used for guidance only and is not intended to be legally binding.
For full details of the charges contained on your invoice please refer to your Contract.

1. The consumption charges set out on your invoice are calculated as follows:

1.1 Subtract the previous meter reading from the current meter reading.

1.2. Multiply the result by 2.83 to get the volume used in cubic metres, if you don't have a metric (m3) gas meter.

1.3. Multiply this number by the calorific value shown on this invoice in MJ/m3. The calorific value is the energy content of gas. The gas transporter informs us of the calorific value of gas supplied to your area, and it's taken as an average over the period of your invoice.

1.4. Multiply the result by the meter correction factor. This is applied to adjust the volume of gas recorded by your meter to take into account standard temperature and pressure conditions.

1.5. Divide the result by 3.6 to get the number of kilowatt hours (kWh) you've used.

1.6. Multiply this number by the pence per kWh rate to get the cost of gas you've used.

2. Add applicable charges as set out in your Contract including standing charges, and if applicable, Climate Change Levy.

Meter Interference

Interference with energy meters is dangerous and can increase costs for customers and suppliers alike. Should you suspect interference with any metering system, please contact us urgently on the number overleaf, or call Stay Energy Safe on **0800 023 2777** or visit **stayenergysafe.co.uk**.

Gas emergency

If you smell gas or think you have a gas leak:

- Contact the National Gas Emergency Service immediately on **0800 111 999** (24 hours a day, 365 days a year)
- DON'T turn electrical switches on or off
- DON'T smoke, use matches or naked flames
- DON'T use a mobile phone near a suspected leak
- DON'T leave it to someone else to report the incident – you could be putting yourself and others at risk
- DO put out naked flames
- DO open doors and windows
- DO keep people away from the affected area.

For more information about the National Gas Emergency Service, visit **nationalgrid.com/uk/gas-transmission/safety-and-emergencies**.

Gas transporter

Please call Xoserve on **0870 608 1524** for your transporter's contact details.

Energy efficiency

For advice on saving energy in your business, visit **npowerbusiness solutions.com**.

Your contract

If you've signed or agreed a contract, details will have been provided at the time. Otherwise you'll be taking supply under a deemed contract. Information about your contract and its terms and conditions is available from Customer Services.

Terminating your contract

Please see your contract for the address to send termination notices.

VAT

If you use energy for domestic, or charity non-business purposes, you may qualify for the reduced rate of VAT. Please refer to the HMRC website for more information. If you think that you qualify, please complete a VAT Declaration form for us to consider. All charges are identified by one of the following codes for VAT purposes.

DEM – Under de minimis kWh

STD – Standard rate

RR – Reduced rate

MU – Mixed use

EXMT – Exempt

Zero – Zero rate

O/S – Outside the scope

Where you see an outside the scope ("O/S") VAT rate applied to all charges on your invoice or credit, this is due to legislative time limits for correcting VAT and CCL errors. Suppliers may not be able to adjust VAT or CCL in relation to invoices issued more than four years prior to the date of correction.

Climate Change Levy (CCL)

CCL is a government tax on energy, which encourages businesses to use less energy and reduce carbon emissions. Please refer to the HMRC website for more information, including details on the circumstances when relief may be available. Where CCL has been shown, this invoice will constitute a CCL accounting document.

Unhappy with our service?

We'd like to put things right. Please call our Customer Services team who will do all they can to resolve the matter straight away.

You can also email us at **yourbusiness@npower.com** or write to npower Business Solutions, PO Box 8007, 2 Princes Way, Solihull, B91 3ES. Read more about how we handle complaints in the Complaints section of **npowerbusinesssolutions.com.** or request a free copy of our complaints leaflet from Customer Services.

You may be able to get further help and advice

We have a referrals scheme for our customers with **Business Debtline**. This allows small businesses and the self-employed to receive free, impartial and confidential advice on debt and cashflow issues:

- **0800 197 6026**
- **businessdebtline.org**

If you are a microbusiness or (from 19 December 2024) a small business consumer, **Citizens Advice consumer service** can help you with free, impartial and confidential advice on consumer issues and debt at any stage of the complaints process:

- **citizensadvice.org.uk/energy**
- **0808 223 1133**

Or, if you are in Scotland:

- **EnergyAdvice.Scot**
- **0808 196 8660**

If you are not sure if you are a microbusiness or (from 19 December 2024) a small business consumer, you can check online at **npowerbusinesssolutions.com/my-account/invoices**

Energy Ombudsman

In the unlikely event that we are unable to resolve your complaint within eight weeks, microbusinesses and (from 19 December 2024) small business consumers can approach the Energy Ombudsman to access a free and impartial service. The Energy Ombudsman will reach a decision based on the information available and their decision is binding on the supplier. Contact the Ombudsman on **0330 440 1624**, visit **energyombudsman.org** or email **enquiry@energyombudsman.org**.

Energy Ombudsman: Energy Brokers

If you are a microbusiness customer or (from 19 December 2024) a small business consumer and you have a dispute with your energy broker/consultant, you should contact your energy broker/consultant directly. Where the energy broker is unable to resolve the complaint within eight weeks, then you have the right to access the Energy Ombudsman's free and impartial Alternative Dispute Resolution (ADR) service. Contact the Ombudsman by visiting **energyombudsman.org**.

Phone calls

We may monitor and/or record calls for security, quality or training purposes. Call charges to numbers beginning with 0800 are set by your telecoms provider and may be free if you are calling from a business mobile or landline, depending on your contract.

Calls to our 0845 numbers will cost a maximum of 5p per minute, plus your phone company's access charge.

Calls to 03 numbers will cost you no more than 01 and 02 numbers from landlines or mobiles. If you get 'inclusive minutes' with your package, calls to 03 numbers will be part of these.

Please check with your operator for exact charges.

npm101/MM22619/11.24 Post1224

How to pay your invoice

Direct Debit
You can spread the cost of gas throughout the year by paying monthly by Direct Debit, or you can pay your invoice in full by Direct Debit. Visit our website or call Customer Services for more information.

BACS or internet banking
Quote our bank sort code 50-00-00, our bank account number 71023909 and your customer account number. Your bank may charge for this service. If you pay by BACS, please email your payment advice to **BACS@npower.com** or send it to:
Npower Commercial Gas Limited, Suite B, First Floor, 2100 Century Way, Thorpe Park, Leeds, LS15 8ZB.

Credit or debit card
Call Customer Services (most credit cards accepted).

Cheque
Send your cheque to: Npower Commercial Gas Limited, Suite B, First Floor, 2100 Century Way, Thorpe Park, Leeds, LS15 8ZB.

Please make your cheque payable to 'Npower Commercial Gas Limited' and write your customer account number on the back.

Keep the top part of your invoice and send us the tear-off payment slip with your cheque.