

## <u>Under Counter Dispense Start Up Procedures – Customer Advice</u>

### **Health and Safety guidance:**

Make sure appropriate safety controls are in place, including any PPE, determined by your risk assessment – it is important that you conduct your own risk assessment (including COSHH), and implement any control measures that the assessment identifies. The following guidance should only be undertaken by experienced and competent individuals— if you are not experienced, or you are uncertain of any step in the process, please seek expert cellar safety advice before carrying out any further activity.

#### This document tells you how to:

- Start up a Under Counter Set Up you will require access to a pressurised cleaning bottle and line cleaning fluid
- Guidance if you don't have access to a pressurised cleaning bottle and line cleaning fluid

#### In preparation for reopening, check the following:

- 1. Product is in date and unbroached, otherwise it may be infected
- 2. Under Counter cooler is switched off, otherwise beer lines may freeze during line clean
- Keg couplers are clean and operate freely. If not, soak in warm water (not detergent) for 5 minutes, opening and closing to loosen and use a soft cloth to gently remove dirt and debris.



- 4. Prepare and check the gas system by following the below steps:
  - a. Ensure there is enough dispense gas of the right type available for cleaning and dispense
  - b. Make sure gas secondary valves are turned off



c. Open gas bottle valve slowly to avoid damage to system



d. If the gas supply line was disconnected from bottle during closedown, check the valve seal and replace if damaged or leaking (only complete with correct seal and if competent)

IMPORTANT: If you suspect a gas leak, please contact Molson Coors Technical Services immediately for support. If it is safe to do so;

- Switch the gas off at the bottle
- Ventilate the area
- Prevent anyone from entering the area until it has been confirmed that it is safe

# Start up a Under Counter system – you will require access to a pressurised cleaning bottle and line cleaning fluid

1. Complete a standard line clean process as below:

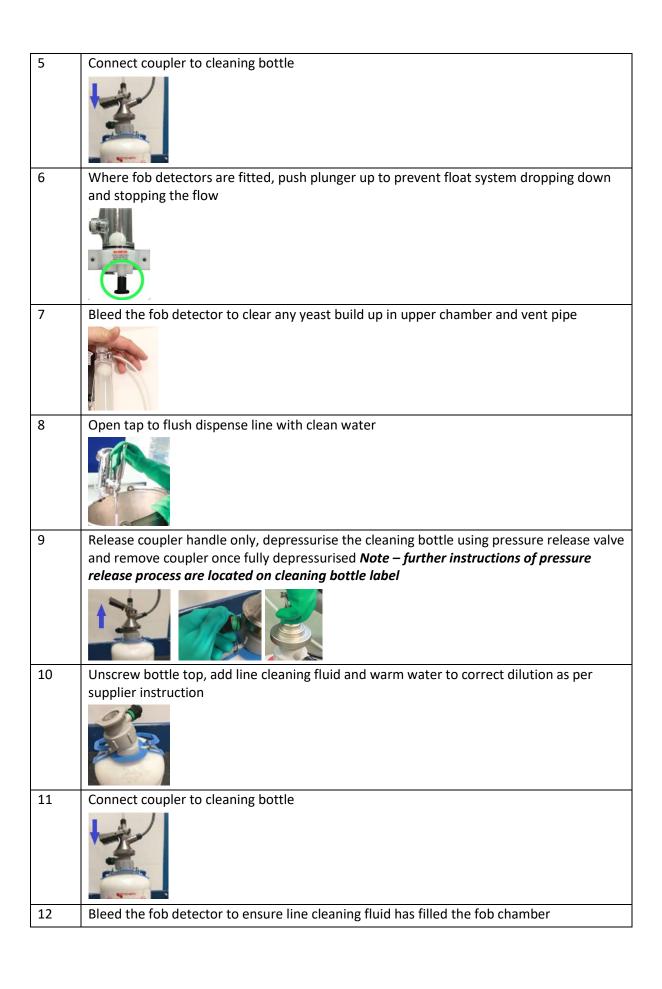
### Equipment required:

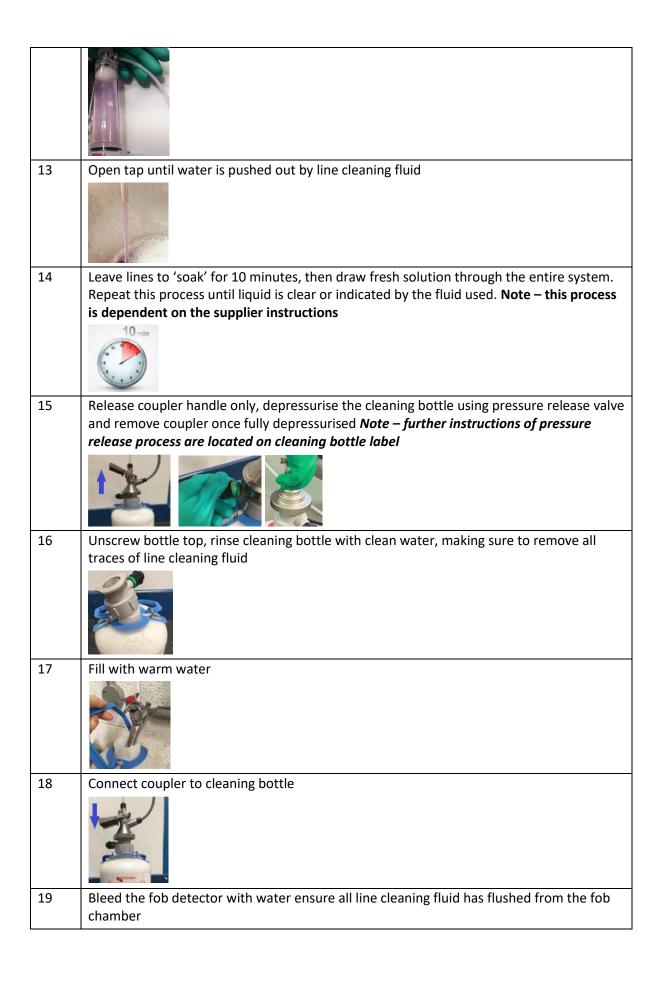
Pressurised cleaning bottle

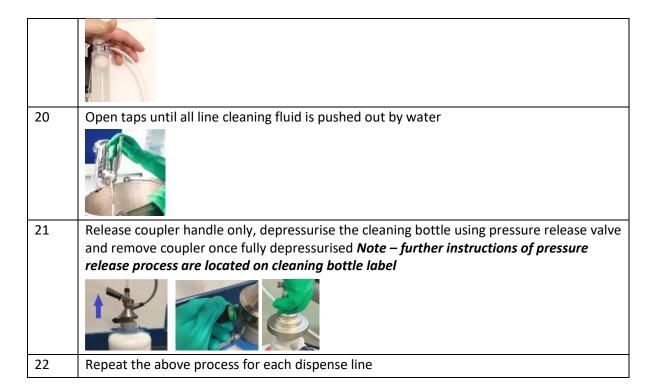


- Bucket
- Line Cleaning Fluid
- Protective equipment i.e. gloves and eye protection in line with your risk assessment

STEP	OPERATION DESCRIPTION FOR EACH LINE
1	Make sure staff are aware cleaning is in process
2	Turn cooler off (switch off at wall and unplugged)
3	Rinse out cleaning bottle, refill with clean warm water and fit cleaning top
4	Turn on gas cylinder and secondary valve







Now line cleaning is complete proceed to preparing the dispense system for startup, process below

1. Connect kegs, turn on product secondary valves and pull product through to the taps. At this stage beer will be fobbing due to lack of cooling



2. Ensure all cooler grills are clear from obstruction or clogging, using a stiff brush to clear. This will speed up the cooling process



- 3. Turn on the Chill-Pour cooler It will take approximately 4 hours to build an ice bank and pull beer temperature down
- 4. Rinse and re-fit tap nozzles, checking creamer disk is correct for the product. If not, it will result in fobbing or flat beer



5. After a minimum 4-hour period pour 1-2 pints off per line to get chilled beer though to the tap

# Guidance if you don't have access to a pressurised cleaning bottle and line cleaning fluid

1. Contact MCBC Technical Services for support

### Glasswasher and glassware care advice

- Check that no mould growth has taken place, especially under front lip (Use caution when checking/cleaning as some units may have sharp edges). Brush clean if necessary
- 2. Empty 2 scoops of Renovate into water bath and run machine for 2 cycles
- 3. Drain reservoir, wash out and replenish with fresh water
- 4. Once machine is up to temperature run machine for 2 cycles
- 5. Check Rinse-Aid and Detergent levels are adequate, and containers are connected
- 6. Ensure glassware is clean and dry before use

If you experience any dispense issues when following the above steps, please reference the troubleshooting guide for support. If you continue to experience dispense issues, please speak to Molson Coors Technical Services Help Desk using the following contact details:

Phone: 0345 6000 888 - Option 2

Web: www.MyMolsonCoors.com or www.molsoncoors.com/InYourCorner

To help us resolve your issue as quickly as possible, we may offer a video call diagnosis with one of our technical representatives.